

TQ7403

Hybrid Wi-Fi 6E (802.11ax) Wireless Access Point

Allied Telesis Enterprise-class TQ7403 hybrid wireless access point features Wi-Fi 6E technology, a 3 radio design supporting 2.4GHz, 5GHz, and 6GHz bands, and a raw capacity of up to 2.4 Gigabits.

Overview

Allied Telesis TQ7403 Wi-Fi 6E AP partnered with our innovative wireless technologies, Autonomous Wave Control (AWC) and AWC-Channel Blanket, enables flexible operation and a superior wireless user experience in all environments.

High-performance is ensured with a 3 radio design (2x2 2.4GHz, 2x2 5GHz, and 2x2 6GHz), with simultaneous use of each of the 3 bands for high capacity and speed up to 2.4 Gigabits.

The 6GHz band¹ uses an internal antenna and provides increased radio efficiency and throughput. The 2.4GHz and 5GHz bands use an external antenna, which is removable and can be replaced with an optional extension cable and patch antenna to extend wireless range, expanding deployment options and usage scenarios.

The power and efficiency of Wi-Fi 6E, and Allied Telesis smart hybrid technologies, enable a wireless Multi-Dimensional Exchange (MDX). This allows user devices to be managed and tracked as they move not only around the building floor, but between floors too. The innovative MDX wireless solution enables user device tracking in real-time as well as historically for security and auditing purposes – and also supports restoring the wireless network to a past operational configuration if required.

The TQ7403 supports Multi-User Multiple Input and Multiple Output (MU-MIMO), allowing multiple clients to send and receive data at the same time, substantially increasing throughput.

Flexible installation options include desktop use, and wall or ceiling mounting. Power can be supplied by Power over Ethernet, or by an optional AC power adapter.

KEY FEATURES

Wi-Fi 6E

IEEE 802.11ax Wi-Fi 6E connectivity delivers fast performance and efficient bandwidth distribution in crowded wireless environments. Use of the 6GHz band (up to 1200 MHz) allows more devices to connect and provides stable high throughput.

Wi-Fi 6E offers features such as OFDMA and bidirectional MU-MIMO that increase the intelligence of the AP in managing multiple client connections at once, providing better throughput, connectivity and overall performance. With support for increased numbers of clients, and optimization for high-bandwidth and real-time applications like streaming video, the TQ7403 is ideal for education, healthcare, manufacturing, and commercial environments.

Wi-Fi 6E increases the power and flexibility of AWC-CB, which enables a high-capacity single wireless blanket to connect all devices in a building without any interference or capacity issues, for truly seamless roaming.

Channel Blanket Hybrid Operation

The TQ7403 supports operation in multi-channel, single-channel (Channel Blanket) and hybrid (multi-channel and Channel Blanket) modes, for the most flexible wireless solution available.

Multi-channel operation provides maximum throughput for high-bandwidth clients, while Channel Blanket operation supports seamless roaming for dynamic environments like warehouses and hospitals, as all APs appear as a single virtual AP.

Hybrid mode combines the best of both architectures, enabling an innovative wireless solution that maximizes performance for a superior user experience.

Fast Roaming

Fast roaming 802.11k, 802.11v, and 802.11r optimize discovering and selecting the best available AP in a Wi-Fi network. It establishes rapid connectivity for users to seamlessly move between APs, as the APs exchange security keys, so the client device does not need to re-authenticate on the RADIUS server as they roam.

Flexible Management

The TQ7403 can be managed in standalone mode using an intuitive web-based interface.

Autonomous Wave Control (AWC) provide centralized management, and regularly analyses the wireless network, automatically optimizing AP settings to

reduce interference and minimize coverage gaps—all with no user intervention.

AWC wireless management is available on our Vista Manager EX network management platform, and from Vista Manager mini running on a number of switch and firewall products.

Captive Portal

Manage user access to the Wi-Fi network with captive portal. New users are taken to a login page to authenticate before gaining access to any online resources and applications.

Login options include direct online access, external authentication, or redirection to third party services—for example social media sites like Facebook or Twitter.

QR codes simplify Wi-Fi connectivity

Generate a QR code on the AP that can be scanned by smartphones and other wireless devices to enable quick and easy connection to the Wi-Fi network, eliminating the need to enter SSIDs and passwords.

Passpoint® and OpenRoaming

Wi-Fi Alliance certified Passpoint enables auto-detection and connection of client devices, removing



³ Note that outdoor use of the 6GHz radio band is not permitted

the need for users to find and authenticate on wireless networks. This provides a flexible Wi-Fi network with a high level of security.

OpenRoaming is an international Wi-Fi interoperability standard allowing devices using an applicable profile to automatically connect to OpenRoaming-compliant networks. This ensures ease of use, as well as avoiding security risks such as virus infection and data theft due to misconnection. The TQ7403 can be used to deploy OpenRoaming-compliant Wi-Fi networks in public facilities and event venues.

Enhanced Open

Free Wi-Fi offered in public facilities and event venues is open to all, but security is an issue.

Enhanced Open provides enhanced security without sacrificing the convenience of conventional Wi-Fi, thus protecting your valuable data.

Virtual APs with Multiple SSIDs

The TQ7403 supports Virtual AP (VAP) functionality, with the assignment of different SSIDs and security policies for each VAP on the physical device.

VAPs can be mapped to VLANs for logical network separation and improved throughput. Enable communication by application, function or users.

Wi-Fi Scheduler

Radio signal strength on the AP can be scheduled to suit the time of day, with different levels at different times. For example, turning off radio signals late at night, when the Wi-Fi network may not be in use, can prevent unauthorized access and save power.

Uplink Aggregation

The two wired LAN uplink ports can be aggregated for link resiliency and increased bandwidth using static

link aggregation or the dynamic Link Aggregation Control Protocol (LACP), doubling uplink capacity to 5 Gbps.

AMF-Security and Application Proxy²

The AMF-Security (AMF-Sec) solution enables internal LAN threat detection and automatic end-point isolation to protect the network. If a firewall detects suspicious traffic or a threat such as a virus from a wireless device, it informs the AMF-Sec controller, which uses the AMF Application Proxy to communicate and enable to AP to block or quarantine the infected user device. This automatically protects the network from threats.

² An AMF-Security controller, and Vista Manager AWC wireless management are required

SPECIFICATIONS

Physical Specifications

		Width	Depth	Height	Radios	Weight	100M/1G/2.5G (RJ-45) Copper Ports
TQ7403	No antenna	200 mm (7.87 in)	210 mm (8.23 in)	47 mm (1.85 in)	2 x 2 (2.4GHz) + 2 x 2 (5GHz) + 2 x 2 (6GHz)	1.1 kg (2.43 lb)	2 (PoE-in port)
	with protrusion antenna	290 mm (11.427 in)	210 mm (8.23 in)	160 mm (6.30 in)			

Power Characteristics

	Power Supply	Average Power Consumption	Maximum Power Consumption	Max Heat Dissipation
TQ7403	100~240VAC	14W	18W	61.4 BTHu
	PoE	15W	19.4W	66.15 BTHu

Wireless

- Airtime fairness
- Automatic channel selection
- Automatic control of transmission power
- Band Steering
- Bi-directional Multi-user MIMO
- ECO-LED
- Fast roaming
- Multi-channel, single-channel, or hybrid operation
- OFDMA
- Passpoint (Hotspot 2.0)
- RF load balancing
- VLAN (VAP (recommended 5 or less for 2.4GHz/5GHz/6GHz respectively)/Dynamic VLAN)
- WDS
- Wi-Fi Multimedia (WMM) for traffic prioritization
- Wi-Fi Scheduler
- Wireless Distribution System (WDS)

- Centrally managed in multi-channel mode by Vista Manager Network Appliance (VST-APL) (up to 500 APs)
- Centrally managed in single-channel or hybrid mode (multi-channel and single-channel) by Vista Manager Network Appliance (VST-APL)
- Centrally managed in multi-channel mode by Vista Manager mini (up to 305 APs)
- Centrally managed in single-channel or hybrid mode (multi-channel and single-channel) by Vista Manager mini
- Standalone (supports up to 500 clients per radio for 2.4GHz/5GHz, up to 256 clients per radio for 6GHz)

Management

- Automatic Channel Management
- Backup/restore settings
- DHCP client
- External RADIUS server for RADIUS Accounting
- Firmware upgrade
- Graphical User Interface (HTTP/HTTPS)
- Load-balancing
- NTP client
- Secondary RADIUS server

Operational Modes

- Centrally managed in multi-channel mode by Vista Manager EX (up to 3,000 APs)
- Centrally managed in single-channel or hybrid mode (multi-channel and single-channel) by Vista Manager EX

- Simple Network Management Protocol (SNMPv1, v2c, v3)
- Statistics Display
- Syslog notification

Security

- Authentication and Accounting
 - Open System Authentication
 - Enhanced Open Authentication
 - IEEE 802.1X Authentication and Accounting
 - IEEE 802.1X RADIUS support
 - Shared Key Authentication
 - WPA (Enterprise, Personal)
 - WPA2 (Enterprise, Personal)
 - WPA3 (Enterprise, Personal)
 - Captive Portal (External RADIUS, Click-Through, Redirection Page, Virtual IP Address, RADIUS Accounting, Walled Garden)
- Client Isolation
- Encryption
 - WEP: 64/128 bit (IEEE 802.11a/b/g only)
 - WPA/WPA2: CCMP (AES), TKIP
 - WPA3: CCMP/GCMP (AES/CNSA)
- MAC address filtering (Up to 3072 MAC address)
- SSID hiding/ignoring
- Neighbor AP detection
- Kensington lock

Compliance

- Certificate
- Wi-Fi certified
- RCM
- FCC

- IMDA (For Singapore)³
- OFCA (For Hong Kong)³
- NBTC (For Thailand)³
- SIRIM (For Malaysia)³

Safety

- EN 62368-1
- UL 62368-1
- UL 2043

ElectroMagnetic Compatibility

- EN 301 489-1
- EN 301 489-17
- EN 303 687
- EN 55024
- EN 55032, Class B
- EN 55035
- EN 60601-1-2
- EN 61000-3-2, Class A
- EN 61000-3-3
- EN 61000-4-2
- EN 61000-4-3
- EN 61000-4-4
- EN 61000-4-5
- EN 61000-4-6
- EN 61000-4-8
- EN 61000-4-11
- VCCI Class B

Radio equipment

- AS/NZS 4268
- EN 300 328
- EN 301 893

- FCC 47 CFR Part 15, Subpart C
- FCC 47 CFR Part 15, Subpart E5

Environmental Specifications

- Operating temperature range: 0°C to 50°C (32°F to 122°F)
- Storage temperature range: -25°C to 70°C (-13°F to 158°F)
- Operating relative humidity range: 5% to 90% non-condensing
- Storage relative humidity range: 5% to 95% non-condensing
- Operating altitude range: Up to 3,048 meters maximum (10,000 ft)

Embedded Antennas

- Omni-directional
- Frequency band: 2.4 GHz
- Max. peak gain: 2.83 dBi
- Omni-directional
- Frequency band: 5 GHz
- Max. peak gain: 3.85 dBi
- Omni-directional
- Frequency band: 6 GHz
- Max. peak gain: 5.93 dBi

Radio Characteristics

- Supported frequencies:
- 2.412 ~ 2.472 GHz

- 5.150 ~ 5.250 GHz
- 5.250 ~ 5.350 GHz
- 5.500 ~ 5.720 GHz
- 5.745 ~ 5.825 GHz (Not supported in EMEA)
- 5.925 ~ 6.425 GHz
- 6.425 ~ 7.125 GHz (US and Canada)
- Modulation Technique
- 802.11a/g/n/ac: OFDM
- 802.11 ax: OFDMA
- 802.11b: DSSS, CCK, DQPSK, DBPSK
- 802.11ac: BPSK, QPSK, 16QAM, 64QAM, 256QAM
- 802.11a/g/n: BPSK, QPSK, 16QAM, 64QAM, 256QAM
- 802.11 ax: BPSK, QPSK, 16QAM, 64QAM, 256QAM, 1024QAM
- Data Rate
- IEEE802.11b 11/5.5/2./1Mbps
- IEEE802.11a/g 54/48/36/24/18/12/9/6Mbps
- IEEE802.11g/n 6.5-600Mbps (MCS0-31)
- IEEE802.11g/n 6.5-800Mbps (MCS0-31)⁴
- IEEE802.11a/ac 6.5-1733.3Mbps (MCS0-9)
- IEEE802.11a/ax 6.5-2401.9Mbps (MCS0-11)
- Media Access
- CSMA/CA + Ack with RTS/CTS
- Diversity
- Spatial diversity

Operational Interface

- Bluetooth Low Energy⁵

³ Certificated with firmware release 10.0.4-0.1 or later

⁴ Using 256 Quadrature Amplitude Modulation

⁵ Available in a future firmware release

Wireless Management Licenses⁶

Wireless management of APs is available from the Vista Manager EX network management platform, and from Vista Manager mini running on the switch and firewall products listed in the following table.

platform	license Name	Description	max supported APs
Vista Manager EX	AT-FL-VISTA-BASE-1/5YR	Vista Manager EX network monitoring and management software license	NA
Vista Manager EX (Windows)	AT-FL-VISTA-AWC10-1/5YR ⁷	Vista Manager AWC plug-in license for managing up to 10 access points	3000
Vista Manager EX (Windows)	AT-FL-VISTA-CB10-1/5YR-2022 ⁸	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	3000
Vista Manager EX (Virtual (VRT))	AT-FL-VISTA-AWC10-1/5YR ⁷	Vista Manager AWC plug-in license for managing up to 10 access points	500
Vista Manager EX (Virtual (VRT))	AT-FL-VISTA-CB10-1/5YR-2022 ⁸	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	500
Vista Manager EX (Network Appliance)	AT-FL-VISTA-AWC10-1/5YR ⁷	Vista Manager AWC plug-in license for managing up to 10 access points	500
Vista Manager EX (Network Appliance)	AT-FL-VISTA-CB10-1/5YR-2022 ⁸	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	500
SwitchBlade x908 GEN2	AT-SW-AWC10-1/5YR ⁹	Cumulative Autonomous Wave Controller (AWC) license for up to 10 access points	305
SwitchBlade x908 GEN2	AT-SW-CB10-1/5YR-2022 ¹⁰	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	300
x950 Series	AT-SW-AWC10-1/5YR ⁹	Cumulative Autonomous Wave Controller (AWC) license for up to 10 access points	185
x950 Series	AT-SW-CB10-1/5YR-2022 ¹⁰	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	180

⁶ Note that AWC-Smart Connect is not supported on the TQ7403

⁷ The AWC plug-in requires an AWC license, and a Vista Manager EX base license to operate on Vista Manager EX

⁸ Channel Blanket and Smart Connect require an AWC-CB license, an AWC license, and a Vista Manager EX base license to operate on Vista Manager EX

⁹ 5 APs can be managed for free. Purchase one license per 10 additional APs on switches, or one license per 5 additional APs on the AR4050S Firewall.

¹⁰ Channel Blanket and Smart Connect are not available as a free service. Both an AWC-CB license and an AWC license are required for Channel Blanket and Smart Connect to operate. Purchase one AWC-CB license per 10 APs on switches, or one license to manage 5 APs on the ARX200S-GTX UTM Firewall and AR4050S Firewall

platform	license Name	Description	max supported APs
x930 Series	AT-SW-AWC10-1/5YR⁹	Cumulative Autonomous Wave Controller (AWC) license for up to 10 access points	125
x930 Series	AT-SW-CB10-1/5YR-2022¹⁰	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	120
x550 Series	AT-SW-AWC10-1/5YR⁹	Cumulative Autonomous Wave Controller (AWC) license for up to 10 access points	45
x550 Series	AT-SW-CB10-1/5YR-2022¹⁰	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	40
x540L Series	AT-SW-AWC10-1/5YR⁹	Cumulative Autonomous Wave Controller (AWC) license for up to 10 access points	45
x540L Series	AT-SW-CB10-1/5YR-2022¹⁰	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	40
x530 Series	AT-SW-AWC10-1/5YR⁹	Cumulative Autonomous Wave Controller (AWC) license for up to 10 access points	45
x530 Series	AT-SW-CB10-1/5YR-2022¹⁰	Vista Manager AWC-Channel Blanket and AWC-Smart Connect license for managing up to 10 access points	40
ARX200S-GTX	AT-RT-AWC10-1/5YR¹¹	Cumulative Autonomous Wave Control (AWC) license for up to 10 access points	50
ARX200S-GTX	AT-RT-CB5-1/5YR-2022¹⁰	AWC Channel Blanket and AWC Smart Connect license for up to 5 access points	5
AR4050S UTM Firewall	AT-RT-AWC5-1/5YR⁹	Cumulative Autonomous Wave Controller (AWC) license for up to 5 access points	25
AR4050S UTM Firewall	AT-RT-CB5-1/5YR-2022¹⁰	AWC Channel Blanket and AWC Smart Connect license for up to 5 access points	5

⁹ 5 APs can be managed for free. Purchase one license per 10 additional APs on switches, or one license per 5 additional APs on the AR4050S Firewall.

¹⁰ Channel Blanket and Smart Connect are not available as a free service. Both an AWC-CB license and an AWC license are required for Channel Blanket and Smart Connect to operate. Purchase one AWC-CB license per 10 APs on switches, or one license to manage 5 APs on the ARX200S-GTX UTM Firewall and AR4050S Firewall

¹¹ 20 APs can be managed for free on the ARX200S-GTX, and an additional 30 APs with a license

STANDARDS & PROTOCOLS

Ethernet Standards

IEEE 802.1AX-2008 Link Aggregation (static and dynamic)

IEEE 802.3u 100BASE-TX

IEEE 802.3ab 1000BASE-T

IEEE 802.3bz 2.5GBASE-T ("multi-gigabit")

IEEE 802.3x Flow Control

IEEE 802.3at Power over Ethernet+

IEEE 802.1Q VLAN Tagging

Wireless

IEEE 802.11 a/b/g/n/ac/ax 2x2:2ss MU-MIMO

IEEE 802.11k Radio Resource Measurement of Wireless LANs

IEEE 802.11v Basic Service Set Transition Management Frames

IEEE 802.11r Fast Basic Service Set Transition

IEEE 802.11e WMM for Quality of Service

IEEE 802.11i WPA/WPA2/WPA3 802.1x for Security

Where yy = 10 for US power cord
30 for UK power cord
40 for Australian power cord
50 for European power cord

ORDERING INFORMATION

AT-TQ7403-xx	Enterprise-Class hybrid Wi-Fi 6E AP Router with 3 radios (2x2 2.4GHz and 2x2 5GHz and 2x2 6GHz), an embedded and external antenna
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Where xx = 05 Other countries¹²
02 Taiwan
01 United States Reserved
00 EMEA

¹² Please check the Compliance section on page 2 to see which countries are certified to use these access points.

Related Products

AT-TQ0301	Patch antenna for 2.4G/5G, one required per TQ7403
AT-TQ0064	Antenna extension cable of 10 m. At least two units required per TQ7403
AT-PWRADP-01	AC adapter
AT-6101GP-yy	Gigabit Ethernet PoE+ (802.3at) injector
AT-7101GHTm-yy	Multi-Gigabit Ethernet PoE++ (802.3bt) injector
AT-BRKT-CONV-AP1	Replacement bracket converter